



Coffee House

KCA is a thriving, non-denominational family church based in a purpose-built community building opposite the Raans Road Industrial estate in Amersham. Our aim is to share the love of Jesus with all and to serve the community in which we are based.

As part of serving the community we want our Coffee Shop to be a place where people want to come because it provides a warm and welcoming atmosphere and where high quality beverages and food are provided at fair prices. The coffee shop is operated by a separate, but wholly owned, trading company named KCA Roast Ltd which is now seeking to appoint a new team member.

Team Member Role Description

This is a general role requiring the following activities:

- Making and serving drinks and snacks to a high standard of quality, hygiene and service
- Taking payments both cash and card, using an electronic till and card reader
- Cleaning in the kitchen, servery and seating areas of the coffee shop
- Stock taking and ordering
- Helping with catering

Barista and Health & Hygiene training will be provided where appropriate.

Hours are worked on a non-mutually exclusive Zero Hours Contract basis i.e. where hours worked are by agreement between KCARL and the Team Member and where KRCH is not obliged to offer any minimum hours and the Team Member is not obliged to accept any work offered. The contract does not prohibit the employee from working elsewhere.

Wages paid will be at least the National Minimum level, paid in cash 1 month in arrears.

Holiday entitlement is 28 days per annum calculated on a pro-rata basis of the total number of hours worked. In the first year, entitlement will accrue monthly as hours are worked. Holiday pay is paid in arrears in December and March.

Role Attributes and Requirements

- Enthusiastic and positive attitude, able to remain calm under pressure
- A friendly approach and the ability to relate well with a wide variety of customers of all ages
- Desire to offer excellent customer service and the ability to serve excellent quality beverages and food
- Punctuality, good time-keeping and attention to detail



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- Willing to follow agreed procedure and process and compliance with Health & Safety requirements
- Numerate

Hours

Monday 8.30am to 2.30pm

Friday 10.00 to 2.00pm

Be able to cover other shifts occasionally.

Wages paid will be at least the age appropriate National Minimum level, paid 1 month in arrears.